

JoAnne Albedyll Hollmann
1114 East Layton Avenue
Appleton, WI 54915
920-731-8961

EDUCATION:

- *Executive Development Institute, Feb. 2009 Fox Valley Technical College.
- *Bachelor's Degree in Business Management, May 1993.
Silver Lake College, Manitowoc. Graduated Magna Cum Laude.
- *Associate Degree in Police Science, May 1978.
Fox Valley Technical College, Appleton.
- *Certified by Wisconsin Board of Vocational, Technical, and Adult Education as Law Enforcement Instructor, 1994. Recertified through 2003.
- *State of Wisconsin Law Enforcement Certification, March 1984.
Lakeshore Technical College, Sheboygan.

WORK EXPERIENCE:

- *Outagamie County Sheriff's Dept., 320 S. Walnut Street, Appleton WI.
Position: Communication Supervisor (April 1991 to present)
- *Pro Telecomm, Inc., PO Box 2632, Appleton WI. (March 1995 to present)
Position: Owner of National Telecommunicator Training Company
- *Fox Valley Technical College, 1825 N. Bluemound Drive, Appleton WI.
Position: Part Time Law Enforcement Instructor. (March 1993 to present)
- *Benchmark Professional Seminars, PO Box 7086, Wilmington DE.
Position: Part Time Telecommunicator Trainer. (Dec.1999- Dec. 2004)
- *Appleton Police Dept., 222 S. Walnut Street, Appleton WI.
Position: Lead Telecommunicator. (August 1983 to April 1991)
- *Calumet County Sheriff's Dept., 206 Court Street, Chilton WI.
Position: Dispatcher/matron. (February 1979 to August 1983)

PROFESSIONAL DEVELOPMENT/QUALIFICATIONS:

- * Wrote and published a training manual, "A Basic Guide to Successful Dispatching".
Updated and revised in 2005.
- *National speaker and feature presenter at APCO and NENA conferences since 1999.
- *Developed and instructed a variety of Telecommunicator seminars and Communication classes for Law Enforcement.
- *2010 Outstanding Advisory Committee Member and 1997 Fox Valley Technical College Instructional Excellence Award, Criminal Justice Dept.
- *1995 Telecommunicator of the Year for Outagamie County Sheriff's Department.
- *Certified as a Critical Stress Debriefing Peer and on-call staff for the Fox Valley Debriefing Team since June 1996.
- *FBI Hostage Negotiation training and updates since June 1993.
- *State of Wisconsin TIME System Operator & Validation Officer training & recertifications since 1978.
- *Field Training Officer certification June 1993 and update February 1998.
- *Emergency Medical Dispatch Certification and recertifications since February 1993.
- *Experienced instructor in radio communications and handling critical incidents.
- *Enjoy working with people at all levels; works well independently or as part of team effort.
- *Organized, dependable, flexible, enthusiastic, and professional.